



IFMATM **Greater Phoenix Chapter**
International Facility Management Association

Reimagining Where We Work

Presenters

Dale Benz CFM, FMP, LEED AP

Dale is the Manager of Real Estate and Facilities for Arizona Public Service, Arizona's largest electric utility. Dale oversees statewide delivery of planning, design, construction, operations, and maintenance services across 2M+ square feet comprised of 118 occupied facilities and more than 450 unoccupied sites (substations, communication, and solar sites). Dale has been an IFMA member since 2007 and active on IFMA's Utilities Council since 2009. He has held council positions of Website Chair and Vice President and is currently serving as. Dale also holds Certified Facility Manager (CFM), Facility Management Professional (FMP) and LEED AP credentials.

Dawn Brown, AIA, LEED AP, Senior Associate, RSP Architects

Dawn has extensive experience in project management and team leadership, which includes commercial projects involving new design, renovation, interior design and workplace strategy. Dawn has an in-depth understanding of the project process from programming to construction. Her approach is inclusive, ensuring that the client's needs are the primary focus and that the team works well together.

Alissa Franconi, IIDA, Associate Principle, RSP Architects

Over the past 20 years, Alissa has designed, planned and developed workplaces for a variety of clients, including Fortune 100 companies American Express and Wells Fargo. Alissa is valued for her creative problem solving, positive attitude, and encouraging collaboration on all interior projects. Her demeanor instills confidence from clients, knowing that their needs will be met by the final design solution.

Anne Garbayo

Anne Garbayo is Lead for the Workplace of the Future initiative at Arizona Public Service, responsible for implementing a flexible workplace strategy that transforms how the company manages and uses space. Prior to joining the Real Estate and Facilities team, Anne was in the Customer Service organization and worked on several key initiatives, including the management of customer communications during the roll-out of automated meters, establishing a Customer Experience team and developing a data privacy model for the Customer Service organization.